

MORE THAN AN IT COMPANY



Alexaur

Technology Services, Inc.

When and where you need us since 2001

Click to Start

YOUR BUSINESS IT SOLUTIONS PARTNER

CLOUD-BASED SERVICES

CLOUD-BASED PRODUCTS & SERVICES



Email Services



Voice Services



Backup & File Sharing



Productivity (*Office Apps*)



Collaboration & Instant Messaging



Archiving



Identity & Access Management



Business Infrastructure



Conferencing



Security



Mobility



EMAIL SERVICES



HOSTED MICROSOFT EXCHANGE

- Business-grade email, calendar & contacts
- 99.9% up-time guarantee & worry-free support
- Fully integrated and mobile to help make your business more competitive and agile

POP/IMAP BUSINESS EMAIL

- Create a customized email address for your company
 - A few \$ per mailbox/month
 - If you don't have a domain name, we can help you get one
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EMAIL ARCHIVING

- Keep your email securely archived & easily accessible using HostPilot
 - Preserve, protect & restore features to help safeguard intellectual property, facilitate compliance, & speed eDiscovery
- Never loose an email again. Ever!*
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ADVANCED EMAIL SECURITY

- Advanced email security to identify, block & delete suspicious email
- Protects your business from threats that disrupt your users, damage hardware or compromise your security

ENCRYPTED EMAIL

- Encrypt outgoing emails across your organization
- You determine which regulations affect your business & which user accounts you need to control
- Host & manage the hardware/software to enable the encryption/decryption process & manage digital identities

VOICE SERVICES



HOSTED PBX

- Extended rich, reliable calling features
- Hosted PBX to preserve capital & slash operational costs
- Maintain high levels of reliability & complementary migration

SMART800 TOLL-FREE NUMBERS

- Toll-free numbers with low rates & flat, per-minute pricing
- Vanity numbers to brand your business & our simple online control panel for easy administration

SMARTFAX INTERNET

- Complete faxing capabilities from any Windows computer
- Includes sending and receiving faxes to and from any fax machine

PBX PHONES

- Powered by Polycom (*SoundPoint and VVX*) & Cisco (*SPA*) phones designed for office workers, busy managers & front-line staff
- Easy-to-use interfaces, rich audio quality & productivity features
- 2-3 line all-purpose phones, 4, 5 & 6 line professional phones, 8-10 line touch screen phones
- Popular Polycom SoundStation conferencing phones



Polycom VVX
(2, 4, 8 & 10 line models)



Cisco SPA
(3, 4, & 5 line models)



DECT Cordless



Polycom SoundStation
Conference Phones

VOICE SERVICES – HOSTED PBX FEATURES

System Features

- Voicemail
- Auto Attendant
- Call Routing
- Caller ID
- Follow Me Forwarding
- Custom Hold Music
- Direct Inbound Dialing (DID)
- Message Waiting Indication
- Multi Call Appearance
- Click-to-Call
- Desktop Console
- Hunt Groups
- ACD/Call Queuing
- Daylight Savings Time
- Day/Night/Holiday Switching

Phone Features

- Call Forward
- Call Hold
- Call Recording
- Speakerphone
- Call Log
- Call Transfer
- Call Waiting
- 3-way Conferencing
- Do Not Disturb
- Headset Jack (RJ11)
- Mute
- On Hook Dialing
- Auto Answer
- Busy Call Forward
- Directed Call Pickup
- Phone Book (400 Entries)
- Phone Lock/Unlock
- Speed Dial
- Password
- Volume Control
- Administrator Password
- Named Ring Groups
- All Page/Intercom
- Overhead Paging
- Call Park and Pickup
- Inbound Caller Name
- Desktop Softphone



Polycom VVX



Cisco SPA



DECT Cordless



Polycom
SoundStation

BACKUP & FILE SHARING



SECURISYNC

- Simple, secure, cloud-based backup with folder & file sharing
- Share with people who don't have it installed
- Boosts mobility by keeping files and folders backed up, up-to-date & accessible through Mac, Windows, iPhone, iPad, Android, Windows Phone, BlackBerry - or through a web browser



OUTLOOK BACKUP

- Easy-to-use, web-based tool that allows you to protect your locally stored Outlook data from crashes or lost devices
- Protect your data



LOCAL/REMOTE BACKUP

- Encrypted backups are stored on a *local* external drive and *transmitted to a secure datacenter*
- Unlimited onsite archiving
- Create a block level replica of a single drive or your entire system(s)
- Quickly recover from a failed hard drive or an office blown away

PRODUCTIVITY



MS OFFICE APPS

- Latest versions of Word, Excel, PowerPoint, Outlook & more
- Powered by Office 365
- MS Office Apps is available for desktops, mobile devices, & the web
- MS Office Apps is always up-to-date, and is fully integrated with our Office in the Cloud suite of services
- Flexible monthly subscription



COLLABORATION & INSTANT MESSAGING



SKYPE® FOR BUSINESS

- Offers your business a powerful communication & collaboration tool
- Backed by our premium security, 24x7 support & migration capabilities,
- Provides you & your employees instant messaging, voice chat, video chat, meetings & shared whiteboard sessions right from your computer

SHAREPOINT

- Powerful platform for building shared document repositories, corporate Intranets, and project-specific web sites
- No hardware or software to manage
- Portal is accessible virtually anytime & virtually anywhere through a web browser



CONFERENCING



CONFERENCE CALLING

- SmartConferencing lets you accelerate decisions and avoid business travel
- Simple, low-cost way to hold phone conferences



Simple and straightforward

No dedicated line necessary • Each conference can include a private, unique toll-free call-in number • Web-based call scheduling

Professional calling features

Separate host and guest codes • Listen-only codes to limit the number of speakers • Record calls for reviewing, downloading, and sharing

Works for bigger groups

Gather up to 25 people without a reservation • Gather up to 100 people on a scheduled phone conference

Designed for business

Free 24/7 phone and email support • No contracts required.

BUSINESS INFRASTRUCTURE



PRIVATE CLOUD

- Offers the convenience & cost-effectiveness of the cloud - with the control, agility, & customizations of on-premises environments
- Greater freedom to customize, integrate & control your cloud environment while still benefiting from our Worry-Free Experience.

CLOUD SERVER

- Highly available multitenant platform that's architected specifically around superior performance, availability & data protection
- Designed to keep you focused on your applications & your middleware
- Free from worry about virtualization, server hardware or datacenter facilities

WEB HOSTING

- Variety of web hosting solutions on multiple platforms based on your specific needs.

IDENTITY & ACCESS MANAGEMENT



APPID®

- Single sign-on (SSO) solution that works for any-sized business
- Scale your cloud footprint without sacrificing security or usability
- No infrastructure pre-requisites
- Simple deployment
- Backed by white-glove onboarding, 24/7 support & ongoing innovation.

MOBILITY



- Optimized for mobile productivity
- For administrators, this includes both a mobile HostPilot app as well as mobile device management features
- For users, mobility is core to our services—our Hosted Exchange service, for example, allows you to sync your email, calendars and contacts on virtually any device
- Also offer mobile apps or experiences for SecuriSync, AppID®, and many other services

ANTI-VIRUS & MALWARE PROTECTION



AVG CLOUDCARE ANTI-VIRUS

- Directly integrated with our flagship product AVG AntiVirus – the internet security solution trusted by millions of users worldwide
- A central management platform alerts you to issues & enables you to push policies & updates across accounts easily & efficiently



AVG CONTENT FILTERING

- Protects users from malicious online content & blocks access to inappropriate websites
- Boost your team's productivity by centrally managing web access based on pre-defined usage policies



MALWARE BYTES

- Industry-leading anti-malware & anti-spyware scanner detects & removes malware like worms, Trojans, rogues, spyware, bots, & more
- Anti-rootkit technology drills down & removes deeply embedded rootkits, one of the most dangerous forms of malware



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